

Jim Doyle  
Governor

Helene Nelson  
Secretary



**State of Wisconsin**

Department of Health and Family Services

**OPEN MEETING NOTICE**

**SSI Milwaukee County Advisory Committee**

**Quality Assurance Workgroup**

**Radisson Hotel- Milwaukee West**

2303 N. Mayfair Road

Milwaukee, WI 53226

Monday, October 10, 2005

10:00 a.m.-12 p.m.

Co-Chairs: Dr. Bruce Christiansen & Dr. Sandra Mahkorn

**10:00 a.m. Welcome and Introductions** – Dr. Sandra Mahkorn, Co-Chair

**10:05 a.m. Outline of Quality Assurance Workgroup Activities** – Sean Gartley, Bureau of Managed Health Care Programs

**10:15 a.m. Updates**

1. CAHPS Survey – Ruthanne Landsness, APS Healthcare
2. QA Data - Dr. Bruce Christiansen, Co-Chair
3. HMO Profiles – Ruthanne Landsness, APS Healthcare

**10:40 a.m. Informational Presentation by Metastar** – Sherrel Walker, Metastar

**11:00 a.m. Introduction of SSI Milwaukee County External Advocate** – Shirin Cabraal, Wisconsin Coalition for Advocacy & Dr. Sara Karon, Center for Health Systems Research & Analysis

**11:45 a.m. Questions and Next Steps**

**12:00 p.m. Adjourn**

**Accessibility:** The meeting is accessible for people with mobility impairments. Handicapped parking and an accessible entrance are available in front of the building, using the main entrance. People needing special accommodations to attend or participate in the meeting should notify the contact person at least five working days prior to the meeting.

**Contact Person:** Sean Gartley, (608) 267-9313

cc: State Editor, *Milwaukee Journal Sentinel*  
Posted, Capitol Building  
Posted, Radisson Hotel-Milw. West, Milw. WI.

State Editor, *The Capital Times*  
State Editor, *Wisconsin State Journal*